

College Employee Satisfaction Survey Frequencies - All Respondents

		2010		
				Pct Completely Agree/Somewhat Agree OR Very Satisfied/Somewhat Satisfied
		N	Pct	
This institution promotes excellent employee-student relationships	Completely disagree (1)	17	2%	74%
	Somewhat disagree (2)	72	10%	
	Neither disagree nor agree (3)	93	13%	
	Somewhat agree (4)	322	46%	
	Completely agree (5)	190	27%	
This institution treats students as its top priority	Completely disagree (1)	27	4%	73%
	Somewhat disagree (2)	106	15%	
	Neither disagree nor agree (3)	58	8%	
	Somewhat agree (4)	317	45%	
	Completely agree (5)	192	27%	
This institution does a good job of meeting the needs of students	Completely disagree (1)	15	2%	68%
	Somewhat disagree (2)	122	18%	
	Neither disagree nor agree (3)	80	12%	
	Somewhat agree (4)	339	50%	
	Completely agree (5)	126	18%	
The role of academic advising is clearly articulated and understood	Completely disagree (1)	61	9%	48%
	Somewhat disagree (2)	140	21%	
	Neither disagree nor agree (3)	136	21%	
	Somewhat agree (4)	231	35%	
	Completely agree (5)	84	13%	
The mission, purpose, and values of this institution are well understood by the campus community	Completely disagree (1)	34	5%	63%
	Somewhat disagree (2)	98	14%	
	Neither disagree nor agree (3)	118	17%	
	Somewhat agree (4)	305	45%	
	Completely agree (5)	128	19%	
Most employees are generally supportive of the mission, purpose, and values of this institution	Completely disagree (1)	11	2%	75%
	Somewhat disagree (2)	49	7%	
	Neither disagree nor agree (3)	113	16%	
	Somewhat agree (4)	321	47%	
	Completely agree (5)	192	28%	
The goals and objectives of this institution are consistent with its mission and values	Completely disagree (1)	22	3%	68%
	Somewhat disagree (2)	60	9%	
	Neither disagree nor agree (3)	135	20%	
	Somewhat agree (4)	277	41%	
	Completely agree (5)	185	27%	
This institution involves its employees in planning for the future	Completely disagree (1)	60	9%	56%
	Somewhat disagree (2)	123	18%	
	Neither disagree nor agree (3)	117	17%	
	Somewhat agree (4)	267	39%	
	Completely agree (5)	114	17%	
This institution plans carefully	Completely disagree (1)	61	9%	52%
	Somewhat disagree (2)	119	18%	
	Neither disagree nor agree (3)	145	21%	
	Somewhat agree (4)	252	37%	
	Completely agree (5)	99	15%	

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		N	Pct	
The leadership of this institution has a clear sense of purpose	Completely disagree (1)	46	7%	62%
	Somewhat disagree (2)	95	14%	
	Neither disagree nor agree (3)	112	17%	
	Somewhat agree (4)	255	38%	
	Completely agree (5)	161	24%	
This institution does a good job of meeting the needs of its faculty	Completely disagree (1)	55	8%	51%
	Somewhat disagree (2)	112	17%	
	Neither disagree nor agree (3)	157	24%	
	Somewhat agree (4)	236	36%	
	Completely agree (5)	96	15%	
This institution does a good job of meeting the needs of staff	Completely disagree (1)	48	8%	49%
	Somewhat disagree (2)	113	18%	
	Neither disagree nor agree (3)	160	25%	
	Somewhat agree (4)	231	36%	
	Completely agree (5)	81	13%	
This institution does a good job of meeting the needs of administrators	Completely disagree (1)	11	2%	61%
	Somewhat disagree (2)	39	7%	
	Neither disagree nor agree (3)	181	31%	
	Somewhat agree (4)	211	36%	
	Completely agree (5)	146	25%	
This institution makes sufficient budgetary resources available to achieve important objectives	Completely disagree (1)	77	12%	49%
	Somewhat disagree (2)	132	20%	
	Neither disagree nor agree (3)	128	19%	
	Somewhat agree (4)	251	38%	
	Completely agree (5)	75	11%	
This institution makes sufficient staff resources available to achieve important objectives	Completely disagree (1)	77	12%	43%
	Somewhat disagree (2)	148	23%	
	Neither disagree nor agree (3)	145	22%	
	Somewhat agree (4)	217	33%	
	Completely agree (5)	64	10%	
There are effective lines of communication between departments	Completely disagree (1)	77	12%	40%
	Somewhat disagree (2)	176	28%	
	Neither disagree nor agree (3)	128	20%	
	Somewhat agree (4)	196	31%	
	Completely agree (5)	54	9%	
Administrators share information regularly with faculty and staff	Completely disagree (1)	69	11%	52%
	Somewhat disagree (2)	137	21%	
	Neither disagree nor agree (3)	104	16%	
	Somewhat agree (4)	223	34%	
	Completely agree (5)	116	18%	
There is good communication between the faculty and the administration at this institution	Completely disagree (1)	58	10%	45%
	Somewhat disagree (2)	132	22%	
	Neither disagree nor agree (3)	142	23%	
	Somewhat agree (4)	204	34%	
	Completely agree (5)	71	12%	

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				Pct Completely Agree/Somewhat Agree OR Very Satisfied/Somewhat Satisfied
		N	Pct	
There is good communication between staff and the administration at this institution	Completely disagree (1)	47	8%	45%
	Somewhat disagree (2)	102	18%	
	Neither disagree nor agree (3)	172	30%	
	Somewhat agree (4)	189	33%	
	Completely agree (5)	70	12%	
Faculty take pride in their work	Completely disagree (1)	7	1%	82%
	Somewhat disagree (2)	23	4%	
	Neither disagree nor agree (3)	84	13%	
	Somewhat agree (4)	259	42%	
	Completely agree (5)	251	40%	
Staff take pride in their work	Completely disagree (1)	3	0%	82%
	Somewhat disagree (2)	36	6%	
	Neither disagree nor agree (3)	74	12%	
	Somewhat agree (4)	265	43%	
	Completely agree (5)	233	38%	
Administrators take pride in their work	Completely disagree (1)	11	2%	73%
	Somewhat disagree (2)	23	4%	
	Neither disagree nor agree (3)	122	21%	
	Somewhat agree (4)	224	38%	
	Completely agree (5)	202	35%	
There is a spirit of teamwork and cooperation at this institution	Completely disagree (1)	63	10%	58%
	Somewhat disagree (2)	110	17%	
	Neither disagree nor agree (3)	102	16%	
	Somewhat agree (4)	283	44%	
	Completely agree (5)	90	14%	
The reputation of this institution continues to improve	Completely disagree (1)	14	2%	71%
	Somewhat disagree (2)	58	9%	
	Neither disagree nor agree (3)	118	18%	
	Somewhat agree (4)	243	37%	
	Completely agree (5)	217	33%	
This institution is well-respected in the community	Completely disagree (1)	16	2%	72%
	Somewhat disagree (2)	60	9%	
	Neither disagree nor agree (3)	105	16%	
	Somewhat agree (4)	284	44%	
	Completely agree (5)	178	28%	
Efforts to improve quality are paying off at this institution	Completely disagree (1)	18	3%	66%
	Somewhat disagree (2)	58	9%	
	Neither disagree nor agree (3)	138	22%	
	Somewhat agree (4)	266	42%	
	Completely agree (5)	152	24%	
Employee suggestions are used to improve our institution	Completely disagree (1)	58	10%	38%
	Somewhat disagree (2)	96	16%	
	Neither disagree nor agree (3)	223	37%	
	Somewhat agree (4)	157	26%	
	Completely agree (5)	75	12%	

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				Pct Completely Agree/Somewhat Agree OR Very Satisfied/Somewhat Satisfied
		N	Pct	
This institution consistently follows clear processes for selecting new employees	Completely disagree (1)	53	9%	53%
	Somewhat disagree (2)	87	14%	
	Neither disagree nor agree (3)	145	24%	
	Somewhat agree (4)	159	26%	
	Completely agree (5)	158	26%	
This institution consistently follows clear processes for orienting and training new employees	Completely disagree (1)	45	7%	50%
	Somewhat disagree (2)	113	18%	
	Neither disagree nor agree (3)	147	24%	
	Somewhat agree (4)	195	32%	
	Completely agree (5)	114	19%	
This institution consistently follows clear processes for recognizing employee achievements	Completely disagree (1)	53	8%	60%
	Somewhat disagree (2)	72	12%	
	Neither disagree nor agree (3)	126	20%	
	Somewhat agree (4)	238	38%	
	Completely agree (5)	137	22%	
The institution does a good job evaluating its physical and technological resources and implements these items into the institutions master plan	Completely disagree (1)	29	5%	52%
	Somewhat disagree (2)	86	14%	
	Neither disagree nor agree (3)	172	29%	
	Somewhat agree (4)	223	37%	
	Completely agree (5)	89	15%	
The institution has adopted policies regarding computing reliability, integrity, and security of data	Completely disagree (1)	13	2%	74%
	Somewhat disagree (2)	20	3%	
	Neither disagree nor agree (3)	128	21%	
	Somewhat agree (4)	252	41%	
	Completely agree (5)	197	32%	
Academic Affairs and Student Affairs collaborate effectively and form partnerships to promote student learning	Completely disagree (1)	19	3%	54%
	Somewhat disagree (2)	46	8%	
	Neither disagree nor agree (3)	197	34%	
	Somewhat agree (4)	210	37%	
	Completely agree (5)	100	17%	
It is easy for me to get information at this institution	Completely disagree (1)	34	5%	63%
	Somewhat disagree (2)	125	19%	
	Neither disagree nor agree (3)	79	12%	
	Somewhat agree (4)	264	41%	
	Completely agree (5)	143	22%	
I learn about important campus events in a timely manner	Completely disagree (1)	27	4%	74%
	Somewhat disagree (2)	70	11%	
	Neither disagree nor agree (3)	68	11%	
	Somewhat agree (4)	272	42%	
	Completely agree (5)	207	32%	
I am empowered to resolve problems quickly	Completely disagree (1)	47	8%	59%
	Somewhat disagree (2)	104	17%	
	Neither disagree nor agree (3)	101	16%	
	Somewhat agree (4)	226	36%	
	Completely agree (5)	144	23%	

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				Pct Completely Agree/Somewhat Agree OR Very Satisfied/Somewhat Satisfied
		N	Pct	
I am comfortable answering student questions about institutional policies and procedures	Completely disagree (1)	19	3%	64%
	Somewhat disagree (2)	102	17%	
	Neither disagree nor agree (3)	100	16%	
	Somewhat agree (4)	223	36%	
	Completely agree (5)	169	28%	
I have the information I need to do my job well	Completely disagree (1)	13	2%	78%
	Somewhat disagree (2)	76	12%	
	Neither disagree nor agree (3)	52	8%	
	Somewhat agree (4)	262	40%	
	Completely agree (5)	245	38%	
My job responsibilities are communicated clearly to me	Completely disagree (1)	38	6%	76%
	Somewhat disagree (2)	61	9%	
	Neither disagree nor agree (3)	55	9%	
	Somewhat agree (4)	172	27%	
	Completely agree (5)	320	50%	
My supervisor pays attention to what I have to say	Completely disagree (1)	40	6%	77%
	Somewhat disagree (2)	63	10%	
	Neither disagree nor agree (3)	46	7%	
	Somewhat agree (4)	126	20%	
	Completely agree (5)	363	57%	
My supervisor helps me improve my job performance	Completely disagree (1)	50	8%	66%
	Somewhat disagree (2)	57	9%	
	Neither disagree nor agree (3)	104	17%	
	Somewhat agree (4)	133	21%	
	Completely agree (5)	285	45%	
My department or work unit has up-to-date written objectives	Completely disagree (1)	44	7%	66%
	Somewhat disagree (2)	64	10%	
	Neither disagree nor agree (3)	103	17%	
	Somewhat agree (4)	161	26%	
	Completely agree (5)	248	40%	
My department meets as a team to plan and coordinate work	Completely disagree (1)	57	9%	71%
	Somewhat disagree (2)	56	9%	
	Neither disagree nor agree (3)	72	11%	
	Somewhat agree (4)	159	25%	
	Completely agree (5)	286	45%	
My department has the budget needed to do its job well	Completely disagree (1)	110	17%	43%
	Somewhat disagree (2)	148	24%	
	Neither disagree nor agree (3)	99	16%	
	Somewhat agree (4)	179	28%	
	Completely agree (5)	93	15%	
My department has the staff needed to do its job well	Completely disagree (1)	146	23%	42%
	Somewhat disagree (2)	161	25%	
	Neither disagree nor agree (3)	61	10%	
	Somewhat agree (4)	159	25%	
	Completely agree (5)	107	17%	

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		2010		
				Pct Completely Agree/Somewhat Agree OR Very Satisfied/Somewhat Satisfied
		N	Pct	
I am paid fairly for the work I do	Completely disagree (1)	82	13%	61%
	Somewhat disagree (2)	120	19%	
	Neither disagree nor agree (3)	48	7%	
	Somewhat agree (4)	204	32%	
	Completely agree (5)	190	30%	
The employee benefits available to me are valuable	Completely disagree (1)	34	5%	81%
	Somewhat disagree (2)	25	4%	
	Neither disagree nor agree (3)	63	10%	
	Somewhat agree (4)	119	19%	
	Completely agree (5)	385	62%	
I have adequate opportunities for advancement	Completely disagree (1)	117	19%	41%
	Somewhat disagree (2)	95	15%	
	Neither disagree nor agree (3)	157	25%	
	Somewhat agree (4)	152	24%	
	Completely agree (5)	101	16%	
I have adequate opportunities for training to improve my skills	Completely disagree (1)	51	8%	61%
	Somewhat disagree (2)	88	14%	
	Neither disagree nor agree (3)	104	17%	
	Somewhat agree (4)	216	34%	
	Completely agree (5)	171	27%	
I have adequate opportunities for professional development	Completely disagree (1)	59	10%	60%
	Somewhat disagree (2)	95	15%	
	Neither disagree nor agree (3)	96	15%	
	Somewhat agree (4)	213	34%	
	Completely agree (5)	158	25%	
The type of work I do on most days is personally rewarding	Completely disagree (1)	11	2%	85%
	Somewhat disagree (2)	35	5%	
	Neither disagree nor agree (3)	48	7%	
	Somewhat agree (4)	180	28%	
	Completely agree (5)	370	57%	
The work I do is appreciated by my supervisor	Completely disagree (1)	31	5%	78%
	Somewhat disagree (2)	53	8%	
	Neither disagree nor agree (3)	55	9%	
	Somewhat agree (4)	143	23%	
	Completely agree (5)	346	55%	
The work I do is valuable to the institution	Completely disagree (1)	7	1%	90%
	Somewhat disagree (2)	14	2%	
	Neither disagree nor agree (3)	43	7%	
	Somewhat agree (4)	109	17%	
	Completely agree (5)	468	73%	

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		2010		
				Pct Completely Agree/Somewhat Agree OR Very Satisfied/Somewhat Satisfied
		N	Pct	
I am proud to work at this institution	Completely disagree (1)	11	2%	87%
	Somewhat disagree (2)	22	3%	
	Neither disagree nor agree (3)	52	8%	
	Somewhat agree (4)	173	27%	
	Completely agree (5)	388	60%	
Overall satisfaction with employment at CCSU	Very unsatisfied (1)	73	11%	70%
	Somewhat unsatisfied (2)	83	13%	
	Neither unsatisfied nor satisfied (3)	37	6%	
	Somewhat satisfied (4)	239	37%	
	Very satisfied (5)	222	34%	
How long have you worked at this institution?	Less than 1 year (1)	70	10%	
	1 to 5 years (2)	185	26%	
	6 to 10 years (3)	143	20%	
	11 to 20 years (4)	154	22%	
	More than 20 years (5)	102	14%	
	No Response	60	8%	
Position	Part-time AAUP instructional faculty (1)	119	17%	
	Full-time AAUP instructional faculty (2)	194	27%	
	SUOAF-AFSCME administrative faculty (3)	147	21%	
	Management/Confidential staff (4)	31	4%	
	Classified staff (5)	92	13%	
	University assistant or other part-time staff (6)	37	5%	
	Other (7)	33	5%	
	No Response	61	9%	
Which of the following best describes you:	Black/Afr. American (1)	40	6%	
	Asian/Pacific Islander (2)	18	3%	
	White (3)	503	70%	
	Hispanic/Latino (4)	45	6%	
	Nat. Amer/Alask Nat. (5)	7	1%	
	Other (Please Specific) (6)	13	2%	
	No Response	88	12%	
Your gender is:	Male (1)	286	40%	
	Female (2)	348	49%	
	No Response	80	11%	