CCSU College Employee Satisfaction Survey results (2010)
Executive Summary

Respondent Profile

| Respondents (N) | Women | Men | No Response | Black | American Indian | Asian | Hispanic | White | Other | No Response | Part-Time AAUP | Full-Time AAUP | SUOAF-AFSCME | Mgt./Conf. | Classified | UA/Other PT | Other / No Response | Less than 1 year | 1 - 5 years | 6 - 10 years | 11 - 20 years | More than 20 years | Less than 1 year | 1 - 5 years | 6 - 10 years | 11 - 20 years | More than 20 years | Less than 1 year | 1 - 5 years | 6 - 10 years | 11 - 20 years | More than 20 years |
|----------------|-------|-----|-------------|-------|-----------------|-------|-----------|-------|-------|-------------|----------------|----------------|--------------|-------------|-------------|-------------|-------------|--------------------------|----------------|-------------|-------------|----------------|----------------|----------------|-------------|----------------|----------------|----------------|----------------|-------------|----------------|----------------|----------------|----------------|
| 714            | 49%   | 40% | 11%         | 6%    | 1%              | 3%    | 6%         | 70%   | 2%    | 12%         | 17%            | 27%            | 21%          | 4%          | 13%         | 5%          | 13%         | 10%                      | 26%           | 20%         | 22%         | 14%           | 8%             | 20%           | 22%         | 14%           | 8%             | 20%           | 22%           | 14%          | 8%             | 20%           | 22%           | 14%          | 8%             |

Note: Percentages may not add to 100% due to rounding

Areas of Greatest Strength

- The work I do is valuable to the institution
- I am proud to work at this institution
- The type of work I do on most days is personally rewarding
- The employee benefits available to me are valuable

Areas of Strength

- Faculty, Staff and Administrators all take pride in their work
- The work I do is appreciated by my supervisor
- My supervisor pays attention to what I have to say
- My responsibilities are communicated clearly to me
- I have the information I need to do my job well
- Most employees are generally supportive of the mission, purpose, and values of this institution
- The institution has adopted policies regarding computing reliability, integrity, and security of data
- The reputation of this institution continues to improve

Areas for Improvement

- My department has the budget needed to do its job well
- My department has the staff needed to do its job well
- There are effective lines of communication between departments
- I have adequate opportunities for advancement
- The institution makes sufficient staff resources available to achieve important objectives